



Forsyth County Procurement

Donna H. Kukarola, CPPO, CPPB, Director

July 9, 2020

ADDENDUM #2

RFP 20-87-3340

For: **Printing and Mailing of Utility Bills (Water & Sewer)**

This addendum supersedes and supplements all portions of the bidding documents and becomes part of the contract documents for the above-referenced project.

Where any item called for in the specifications or indicated on the drawings is supplemented hereby, the original requirements shall remain in effect.

Where any original item is amended, voided or superseded hereby, the provision of such item not so specifically amended, voided or superseded shall remain in effect.

Response to questions received: *(response in italics)*

1. Would the print vendor be required to host the Web integration portion and not the document storage portion?
The print vendor will be required to work with our On-Line Payment Processor whose requirements state: On Demand Search via Web Services or PDF Remote Linking supports the display of PDF Bill Images using Web Services/secure URL query searches to retrieve documents from Print Vendors' servers. With this option Invoice Cloud can support multiple search parameters including Due Date, Bill Date, Account Number, and Invoice Number. The Print Vendor can provide credentials, along with documentation and resources to implement and test an integration to the document archive. The goal of the Web Services Integration is to provide seamless display of produced or stored documents on screen to an end user.
2. On page 11, Tab 2, Firm and References "Type of utility bill sent out" - Can you provide clarification of what this is requesting? *Provide details on what you are responsible for sending out, paper bill, pages, type of utility being served. Details that will show your experience in providing the service we are requesting.*
3. Do you want us to provide pricing for inserts like you provided on addendum #1? If so, what quantity should it be based on? *Yes, for standard paper or gloss paper stock, usually this will coincide with the batch quantities.*

END OF ADDENDUM #1