



Forsyth County Procurement Department

April 9, 2021

ADDENDUM #5 RFP NO. 21-49-2300

For: **PUBLIC SAFETY SCHEDULING SOFTWARE SOLUTION**

This addendum supersedes and supplements all portions of the bidding documents and becomes part of the contract documents for the above-referenced project.

Where any item called for in the specifications or indicated on the drawings is supplemented hereby, the original requirements shall remain in effect.

Where any original item is amended, voided or superseded hereby, the provision of such item not so specifically amended, voided or superseded shall remain in effect.

Questions received and responses (*in italics*) thereto:

1. Has Forsyth County performed public safety scheduling demos with any other vendors before this RFP was issued?
Answer: No.
2. Will vendors be required to interface with Forsyth County's ERP system? If so what system is Forsyth County currently utilizing?
Answer: No.
3. How many employees currently make up the scope of this project?
Answer: Please see Addendum #2, Question #3 and Addendum #3, Question #1.
4. If successfully implemented will this system be evaluated for use in any other departments?
Answer: Please see Addendum #3, Question #2.
5. How long has Kronos currently been a vendor in use at Forsyth County?
Answer: Approximately 18 Years.
6. How long is your current Kronos contract? Will Forsyth County also evaluate time and attendance once this contract expires?
Answer: Please see Addendum #2, Question #2, Not at this time.
7. Can Forsyth County provide clarification on how they would like the scheduling system to interface with Kronos?
Answer: Please see page 16 of the solicitation, Section 4 Automated Interfaces and Addendum #2, Question #7.
8. Is Forsyth County willing to commit to a 5 year contract renewed annually? If no to a 5 year, what about a 3 year?
Answer: Please see Addendum #2, Question #2.



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9. Does Forsyth County have an anticipated go live date for this project?
Answer: As soon as the solution can be implemented.
10. Will there be dedicated personnel on the Forsyth County side to help implement this solution? If so, what departments will be involved?
Answer: Yes, IS&T and E-911.
11. Will time off requests and absences be done in the scheduling tool? Or is Kronos the system of record for absences and requests?
Answer: Request for leave will be completed in the system.
12. Is it to be understood that physical time clocks will not be used? The RFP mentions a mobile application, tablet solution, and web interface.
Answer: Physical Time Clocks will also be used.
13. Will employees in departments utilizing the scheduling tool clock in or out? If employees will not be clocking hours will the be tracking time in the scheduling platform by exception? If this is not the desired workflow please elaborate on what the desired workflow is.
Answer: The scheduling software will primarily be used for creating work schedules and leave request.
14. If a company can handle scheduling, time keeping, and absences is Forsyth County willing to consider a move from Kronos?
Answer: Not at this time.

No Further Questions will be accepted.

Larry Holtzclaw
Contract Administrator