



Forsyth County Procurement Department

June 20, 2022

ADDENDUM #1 RFP NO. 22-67-1512

For: ***MERCHANT SERVICES***

This addendum supersedes and supplements all portions of the bidding documents and becomes part of the contract documents for the above-referenced project.

Where any item called for in the specifications or indicated on the drawings is supplemented hereby, the original requirements shall remain in effect.

Where any original item is amended, voided or superseded hereby, the provision of such item not so specifically amended, voided or superseded shall remain in effect.

Questions received and responses (*in italics*) thereto:

1. How many credit card terminals would need to be provided or does your POS have a built-in chip/swipe reader?

Answer: POS has built in chip/swipe reader. Estimated 20-30

2. What is the estimated monthly sales volume?

Answer: We do not have sales volume, however, our fees were as follows.

2020- \$810,228

2021- \$957,098

3. Do you need a solution for accepting payments automatically over the phone? (in other words, payer dials in payment details)

Answer: Only as a disaster recovery option

4. Do you need recurring billing for subscriptions or automatic payment plans.

Answer: Yes.

Larry Holtzclaw
Contract Administrator